

BUILDING AND USER RULES

CONVENTION CENTER AND TONHALLE

SUBJECT

1. Zurich Convention Center Ltd. (hereinafter "ZCC Ltd.") exercises the right to determine access to the entire building complex and the Convention Center and Tonhalle site.
 2. The building and user rules apply without exception to all persons who, for whatever reason, are in the Convention Center building, the Tonhalle or on the premises of the Convention Center.
 3. ZCC Ltd. is entitled to exercise its right to determine access if there is a violation of the building and user rules for the Convention Center and Tonhalle or if ZCC Ltd.'s right to determine access is violated in any other way.
 4. ZCC Ltd. or its agents may expel or deny access to persons who significantly disturb the peace or annoy other visitors or whose behaviour otherwise gives rise to justified complaints. Persons who are banned from the building or are under the influence of alcohol and/or drugs are not authorised to enter or be in the building, even if they are in possession of a valid admission ticket, etc.
- "TGZ") or the respective event organiser will have access to the events.
3. Visitors to events only have access to the building during the event and must leave the building at the end of the event.
 4. When the building is closed at night, persons may only be in the building with special permission from ZCC Ltd. During events, the night closure period begins half an hour after the end of the event and lasts until one hour before the first event on the following day. When there are no events on, the night closure period begins at 7.00 p.m. and ends at 8.00 a.m. ZCC Ltd. reserves the right to make special arrangements in particular for assembly and dismantling times. Excluded from this regulation are the areas of TGZ available for hire (including backstage areas), for which TGZ itself can issue regulations.

ACCESS AND OPENING HOURS

1. The building is not accessible to the public.
2. Only those persons admitted by ZCC Ltd., the Tonhalle-Gesellschaft Zürich AG (hereinafter referred to as

BEHAVIOUR AT EVENTS

1. Photography, filming, making audio and video recordings and drawings, especially of exhibition stands and exhibits, is not permitted in the building. This ban also applies in principle if someone wishes to photograph, film or make audio or video recordings or drawings in order to protect their own rights. An exception to this ban can only be made if the persons concerned give their consent in writing or a court order is presented which takes the place of the consent of the persons concerned.

1. The ban in accordance with section 1 does not apply to the press and television companies as well as to ZCC Ltd. and TGZ, working in the building as part of their general reporting.
2. The distribution of printed materials, the affixing of advertising stickers, posters and the unauthorised use of advertising media in and on the building is not permitted without the prior written consent of ZCC Ltd. Exhibitors are subject to a separate regulation which applies exclusively to the exhibition stand. TGZ is permitted to distribute printed materials and to put up posters in the Tonhalle section of the building (Entrance Tonhalle, Tonhallevestibül, Konzertfoyer including Gallery and Lounge, Grosse and Kleine Tonhallsaal).
3. Visitors to events in the building are not permitted to advertise for their own or third-party purposes. Visitors are also prohibited from calling for a boycott at events for any reason whatsoever or from holding demonstrations of any kind, such as political, religious or ideological demonstrations
6. It is prohibited to carry weapons as well as any kind of objects and substances that are subject to reporting requirements in the building, unless ZCC Ltd. issues a written exemption.
7. It is forbidden to climb over the fencing in the green areas and to enter the garden areas.
8. Demonstrations are not permitted in the building.
9. If the situation or security situation so requires, ZCC Ltd. is entitled to check the contents of bags and other containers as well as clothing of persons entering the building. ZCC Ltd. is entitled to prohibit the carrying of bags and similar containers in certain areas of the building or for certain events.
10. Children and young people under the age of 14 may only enter the building accompanied by a parent or guardian, unless they can prove that they are entitled to operate a business independently or act as a representative for a business. TGZ can issue regulations itself for its own events and for its own areas that are available for hire (including backstage areas).

GENERAL BEHAVIOUR

1. It is not permitted to stay overnight in the building.
2. Animals may only be taken into the public areas with the permission of ZCC Ltd. or TGZ, this includes guide dogs. If consent is granted, the person bringing an animal in must ensure that no danger or detriment is caused to ZCC Ltd. or third parties. Animals are not allowed to roam free.
3. Any contamination and environmental pollution or damage within or around the building must be avoided. Visitors are obliged to separate waste according to recyclable materials and to use the special collection containers provided for this purpose. Waste of any kind may only be disposed of at designated places. Anyone who causes extraordinary soiling must ensure that it is remedied and may be required to pay appropriate compensation if they fail to do so.
4. Due to the legal requirements for protecting against passive smoking, there is a general smoking ban outside the specially marked smoking areas in all accessible areas including restaurants and bars. Theatrical smoking on a stage is only permitted with the permission of the fire department and must be approved by them.
5. Begging and peddling in the building is not allowed. Any commercial activity by third parties (e.g. merchandising or exhibitor sales activities) at events requires the prior consent of ZCC Ltd. The activities of TGZ are not affected by the ban on commercial activities.

11. Inside the building, the instructions of the staff of ZCC Ltd. as well as of TGZ and the staff commissioned by them must be followed immediately.
12. Using bicycles, roller skates, skateboards, scooters or other means of transport, etc. is not permitted in the building complex.
13. Emergency exits and escape routes, entrances and exits, corridors, fire hose cabinets, fire alarm systems and lift accesses must be kept clear at all times.

VIDEO SURVEILLANCE

1. For security reasons, parts of the site and building are under video surveillance. The areas are marked accordingly.

LIABILITY AND FINAL PROVISIONS

1. All users of the building acknowledge that while in the building, photographs, videos and sound recordings may be taken/made in the public areas and their infrastructure and may be published on the ZCC Ltd. website, in trade journals and/or other publications. By registering or purchasing a ticket, the participants/visitors agree to the use and/or publication of the photo and/or audio and video recordings. If they do not agree to this, they must declare this in writing to ZCC Ltd. before attending the event.
2. ZCC Ltd. is only liable for damages if these are due to intentional or grossly negligent conduct on the part of ZCC Ltd., its legal representatives or vicarious agents.

1. The individual regulations of these building and user rules shall be effective independently of each other. The ineffectiveness of a regulation does not affect the remaining regulations.
2. Entering the premises and the building is at your own risk
3. The German language version of this document valid at the time of your stay is binding.

Zurich, 31 October 2023

In case of doubt, the version in German applies.



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